



## Policy Statement on Quality

### Introduction

AGGORA operates a Business Management System meeting the requirements of BS EN ISO 9001:2015, BS EN ISO 14001:2015 and BS ISO 45001:2018. We are committed to providing services which completely satisfy the expectations of our customers.

The Company implements documented procedures for all functions aimed to meet requirements of those Standards and which provide a framework for establishing and reviewing our Management System Objectives. We are committed to Continuously Improve the effectiveness of our Management System and the services we provide to our customers.

The Managing Director has the authority and responsibility to ensure that documented systems and procedures are prepared, maintained, and implemented to ensure compliance with Company Policy, customers' requirements and the Business Management System. The Managing Director shall also ensure that any amendments to the Standard referred to above continue to be reflected in the Business Management System.

In our quest for excellence and continual improvement, we ensure that all staff are suitably trained and are provided with appropriate resources to meet customer as well as statutory and regulatory requirements. We ensure effective implementation and maintenance of our Business Management System through the Internal Audit process.

Signed:

A handwritten signature in blue ink, appearing to read "RE", is written over a light blue horizontal line.

Dated: 13th January 2021

Ross Emery

Managing Director

AGGORA (a trading division of Bunzl UK Ltd)